Ramón Pérez-Goizueta is the Chief Compliance Officer at the District of Columbia Department of Employment Services (DOES), where he serves as a top advisor to the Director. He is responsible for establishing standards and implementing procedures to ensure that compliance programs throughout the DOES are effective and efficient in identifying, preventing, detecting and correcting noncompliance with applicable laws and regulations. The DOES provides comprehensive employment services to ensure a competitive workforce, full employment, life-long learning, economic stability and the highest quality of life for all District residents. Prior to his current position at DOES, Pérez-Goizueta served as Chief Operating Officer for DOES, Deputy Director, Customer Service Administration, D.C. Office of Tax and Revenue, Operations Manager, D.C. Department of General Services, Operations Manager, D.C. Department of General Services, and Customer Service Manager, D.C. Department of Human Resources. Prior to joining the District of Columbia Government Mr. Pérez-Goizueta served as Senior Advisor, Office of the President at the National Alliance for Hispanic Health and Vice President, Health Foundation for the Americas. Mr. Pérez-Goizueta is a resident of Ward 2 in the District of Columbia and has a Master's in Business Administration from Virginia Polytechnic Institute and State University.

Mr. Esquibel has over 40 years experience in local government, holding executive positions throughout the majority of his career. Mr. Esquibel has served as City Administrator and City Manager in three states, Colorado, Kansas and California. All positions held by Mr. Esquibel has provided for a well-balanced understanding of public policy and finance in the operation and management of local government. Mr. Esquibel has held the position of City Manager for the City of Brighton for the past five (5) years. This position oversees all operations of the full service city of Brighton. Mr. Esquibel graduated from the University of Southern Colorado with a BS degree in Behavior Science and attended Public Administration graduate school at the University of California Santa Barbara.

Magda González is the City Manager for the City of Half Moon Bay, California. Prior to this she was the City Manager of the City of East Palo Alto, California. As a teenager, Magda worked in a City-operated community center where she discovered local government and has been hooked ever since.

Magda has a wealth of community experience ranging from serving on several non-profit boards of directors to serving as a trustee for the Redwood City (California) Elementary School District.

Among other professional membership and affiliations, Magda serves on the Cal-ICMA Board, representing the International Hispanic Network; on the board of directors for the San Mateo Credit Union and the Latino Leadership Council of San Mateo County. She is also a member of ICMA and the State Bar of California. Magda received her bachelor of arts degree in social science from California State University, Sacramento, and received her juris doctorate degree from Santa Clara University.

Ms. Hurtado was appointed Assistant City Manager for the City of Hayward, California in Nov 2016. Prior to this appointment Ms. Hurtado served as the Assistant City Manager of Oxnard, California and was the Interim City Manager in Tracy, California previously. In this capacity, she was responsible for all of the daily operations of the City, Council and Community Relations, and Strategic Planning and Visioning. For seven years prior to her interim appointment, her leadership skills were showcased as Tracy's Assistant City Manager. In this capacity, she served as the Chief Operating Officer (COO) responsible for special projects and the daily operations of four operating departments, including Development Services and Economic Development, Fire, Parks and Community Services, and Public Works Department. Ms. Hurtado also oversaw the City Clerk's Office and the Mayor's Community Youth Support Network program.

Ms. Hurtado was hired to the City of Tracy as the Director of Parks and Community Services before being appointed Assistant City Manager in 2007. Prior to this position, Ms. Hurtado served as Deputy Director of Parks & Neighborhood Services for the City of San Jose, and Assistant Director for Parks and Community Services and Assistant Director of Redevelopment and Housing for the City of Watsonville, California.

Ms. Hurtado came from the non-profit sector and worked as the Executive Director of an alcohol and Counseling agency, which included a women's residential treatment facility, drug and alcohol counseling center, and an anti-gang after-school youth program.

Rolando Fernandez Jr. currently serves as the Assistant Director for the Contract Management Department for the City of Austin, Texas. In this capacity, he provides executive support to the department Director and leadership and management to four divisions consisting of 43 team members (\$4.3M budget). Additionally, Rolando responsible for the procurement and management of contracts for all Austin capital improvement projects in accordance with City and State statute and policies. Prior to his current position, Rolando worked in the City Manager's Office as the Assistant to the City Manager and as an Assistant to two Assistant City Managers. Rolando places a high value in making consistent and comprehensive decisions in a timely manner, providing clear and upfront communication, exemplifying and expecting a cando-attitude, and developing and sustaining a team approach to getting things done. Additionally, Rolando served as an Aerospace Physiologist in the United States Air Force; serving as a Non-Commissioned Officer in Charge of Operations within the School of Aerospace Physiology. He provided leadership to numerous airmen and was deployed in support of reconnaissance missions in the Korean Peninsula, Southwest Asia and Mediterranean theaters of operation.

Rolando earned an MPA with Distinguished Graduate Honors (3.9 GPA) from St. Mary's University, San Antonio Texas, while serving full-time in the U.S. Air Force. He also received a BA (double major in Criminal Justice and Psychological studies) from Wayland Baptist University, in San Antonio Texas.

Rolando enjoys spending time with his wife Helen, and his daughters Natalie (10) and Olivia (Il months). Rolando serves as a Youth Leader at his Church, Board Member for the Seedling's Promise, has been a 5 year mentor, and enjoys reading and outdoors sports.

Rolando Fernandez Jr. serves as the Capital Contracting Officer providing leadership and management to 46 team members, a \$5.6 budget, and the procurement and contracts for all Austin capital improvement projects in accordance with City and State statute and policies. Prior to his current position, Rolando served as the Assist Director for the Capital Contracting Office for over six years. Rolando worked in the City Manager's Office as the Assistant to the City Manager and prior to that as an assistant to two Assistant City Managers. Rolando places a high value in making consistent and comprehensive decisions in a timely manner, providing clear and upfront communication, exemplifying and expecting a can-do-attitude, and developing and sustaining a team approach to getting things done.

Prior to his career with the City of Austin, Rolando was an Aerospace Physiologist in the United States Air Force serving as the Non-Commissioned Officer in Charge of Operations within the School of Aerospace Physiology. He provided leadership to numerous airmen and was deployed in support of reconnaissance missions in the Korean Peninsula, Southwest Asia and Mediterranean theaters of operation.

Rolando earned a Master of Public Administration earning Distinguished Graduate Honors for maintaining a 3.9 GPA. from St. Mary's University, San Antonio Texas, while serving full-time in the Air Force. He received a double major in criminal justice and psychological studies from Wayland Baptist University, San Antonio Texas.

Rolando enjoys spending time with his wife Helen and his daughters Natalie (14 years), Olivia (4 years), and Rose (21 months). Rolando serves as a Youth Leader at his Church, Treasurer for the Seedling Foundation, and has been a school mentor for 10 years.

Carlos P. Baía is the Deputy City Manager for Development for the City of Concord, New Hampshire where he directs the Planning, Engineering, Code Administration, Economic Development, Health Services, and Airport functions of the state's capital.

Prior to Concord, Carlos served as the Economic Development Manager for the City of Deerfield Beach, Florida. Carlos recognized the burgeoning Latin American population in that community and initiated the practice of translating city documents to reflect the languages of those residents. Carlos also partnered with local immigrant organizations to create community health programs, small business development seminars, and personal financial workshops in Spanish and Portuguese.

Earlier in his career, Carlos served as an intern at the Alachua County, Florida Office of Management and Budget, the City of Boston's Office of Neighborhood Services and with the United States Foreign Commercial Service in Lisbon, Portugal. Carlos is fluent in Portuguese and Spanish and is a magna cum laude graduate of Brandeis University. He holds Master degrees from the University of Massachusetts Amherst and the University of Florida where he focused on Political Science, Public Affairs and Latin America.

Carlos is presently serving as a Vice President of the International City/County Management Association (ICMA). He is a past president of the Municipal Management Association of New Hampshire and is on the Board of Directors for the Capital Regional Development Council (CRDC).

Yocelyn Galiano Gomez, ICMA-CM, was confirmed as the second Village Manager of Pinecrest, Florida on July 18, 2011. Ms. Galiano Gomez served as the Village's assistant manager for over ten years (1996-2004, 2009-2011). She was the City of Doral's first city manager and previously served as the Village of Key Biscayne's assistant manager. Ms. Galiano Gomez has a Master's Degree in Public Administration from Florida International University. She is a two-time, past president of the Miami-Dade County City Management Association and is an active member of ICMA and FCCMA. She currently serves as FCCMA District V Director representing City and County Managers in Miami-Dade and Broward Counties. In her capacity as FCCMA District V Director, Ms. Galiano Gomez serves as Co-Chair of the Manager-In-Transition Committee.

Raymond H. Gonzales has over 18 years of experience in Federal, State and local government. He currently serves as Deputy County Manager for Adams County, where he oversees the Transportation Department, Parks and Open Space Department, Economic Development Department, Neighborhood Services Department, Planning and Development Department and the Legislative Affairs office. Raymond is responsible for identifying innovative ways to engage Adams County residents in their government as well as improving the efficiency and efficacy of the services the county provides to its customers.

Prior to joining Adams County, Raymond served as the Vice President of Business & Economic Development for SOS Employment Group. Raymond was charged with implementing a comprehensive strategic and tactical plan for business expansion in the US and Canada markets. He was also responsible for partnering with economic development organizations and site selection professionals worldwide to supply market-specific data and develop innovative employment programs that attract and retain business and industry. Prior to joining SOS Employment Group, Raymond served as the Assistant City Manager for the City of Brighton, Colorado. During this time, Raymond realigned the functions and responsibilities of the Brighton Urban Renewal Authority; Brighton Economic Development Corporation; Brighton Housing Authority; Grants Development Office and Youth Services in an effort to streamline economic and community development strategies. These departments made up the key stakeholder group that were involved in future plans and strategies for economic growth for the City of Brighton, Colorado. Raymond also served as the Director for the Brighton Economic Development Corporation responsible for attracting new industry, business and investments to the City of Brighton, Colorado. Prior to his post in Brighton, Colorado, Raymond was appointed by New Mexico's Governor, Bill Richardson, to serve as Deputy Cabinet Secretary of Labor for the State of New Mexico. Raymond also served on the Governor's Economic Development Commission. He was charged with restructuring New Mexico's public workforce system in an effort to meet current and emerging needs of business and industry. He partnered with other state agencies to help create a long-term collaborative strategic direction for Workforce, Economic Development, Education and High Education.

Prior to his appointment as Deputy Secretary of Labor, Raymond served as a Federal Representative for the United States Depart of Labor, Employment and Training Administration. He provided leadership, oversight, policy guidance and technical assistance for employment and training programs in Arkansas, Colorado, Louisiana, Montana, New Mexico, North Dakota, Oklahoma, South Dakota, Texas, Utah and Wyoming. He served as the lead for the National Business Learning project designed for workforce investment boards engaged in transformational approaches to workforce and economic investment. He also served as the Federal Partner in the Denver Workforce Innovation Regional Economic Development Initiative, which aimed to expand employment and advancement opportunities for American workers and spur creation of high skills and high wage opportunities throughout the country.

From 1996-2000, Raymond was employed by the United States Peace Corps as the Regional Administrative Officer where he assumed full responsibility of financial, budgetary, and accounting operations for a five state regional office. He began his civil service career with the Educational Opportunity Center where he worked to create post-secondary educational and training opportunities for disadvantaged youth.

Raymond was born and raised in Colorado. He received his Bachelor of Science in Accounting from Regis University- School of Management in Denver, Colorado.

Raymond H. Gonzales has over 20 years of experience in Federal, State and local government. He currently serves as County Manager for Adams County, where he oversees a budget of approximately \$468 million that provide direct services for the community through Public Works, Parks and Open Space, Community & Economic Development and Human Services Departments; Administrative functions of Facilities and Fleet, Information Technology, Finance and Retirement; and a newly dedicated People and Culture Services where he oversees the empowerment of over 2000 employees personal impact, influence and inspiration regardless of title or designation. An ever industrious conductor, Raymond continuously strives for organizational improvement and premier delivery of public services to meet the needs of an ever increasing diverse community.

Tommy Gonzalez is the City Manager of El Paso, Texas, a position to which he was appointed in June 2014. El Paso is currently the 20th largest city in the United States and is part of the combined international metropolitan area of El Paso-Juarez-Las Cruces, with over 2.7 million people.

Mr. Gonzalez is a results-oriented, strategic leader with more than two decades of management experience in both the public and private sector. Currently, he oversees a budget of more than \$844 million and manages more than 6,680 employees. He has extensive experience in quality and performance excellence initiatives and serves as an expert resource on transformational change within organizations.

Prior to working in El Paso, Mr. Gonzalez served as the City Manager for the City of Irving, Texas. Under his leadership, Irving became the first city to adopt the use of Lean Six Sigma to identify systems and process improvements that ultimately saved the city more than \$74 million and 50,000 hours in productivity. With his expertise in performance excellence, Mr. Gonzalez led his team in making history as the first municipality to win the Texas Award for Performance Excellence from the Texas Quality Foundation. Irving was named a 2012 recipient of the Malcolm Baldrige National Quality Award, the nation's highest Presidential honor for performance excellence.

Mr. Gonzalez retired as a Lieutenant Colonel after serving in the U.S. Army for 22 years. Mr. Gonzalez has a Masters of Public Administration degree from Texas Tech University in Lubbock, Texas, and a Bachelor of Science degree from Eastern New Mexico University in Portales, New Mexico. He is a certified Lean Six Sigma Black Belt from the University of Texas at Austin.

Claudia Luján is the Human Resources Assistant Director for the City of El Paso. She has more than 20 years of experience in State, County and local government. Claudia has held senior-level positions in the cities of San Antonio, Texas and Peoria, Arizona, the County of Santa Barbara, California and with the State of Arizona. In addition to management and oversight of human resources operations in these organizations, her career includes the administration of EEO, Human Relations and Civic Engagement programs, and has served as an Assistant to the City Manager while in Arizona.

Claudia has extensive community involvement and has served on the boards of several progressive organizations. These include: San Antonio based Hispanas Unidas, charter member of Arizona Women Leading Government and the League of Women in Government, the Glendale YMCA, Asian Hispanic Alliance Charter Member, Asian Chamber of Commerce, Jewish Latino Roundtable of Santa Barbara, California Association of Equal Rights Professionals, and appointment to the Maricopa County Judicial Nominating Commission in Arizona where she served as commission secretary.

She holds a Masters of Business Administration from the University of Phoenix. Her undergraduate studies were at South Mountain College, Cal-State Northridge and the University of Phoenix.

Patricia E. Martel retired as City Manager of Daly City in 2018. Daly City is the largest and most diverse full-service community in San Mateo County. She also served as the General Manager of the North San Mateo County Sanitation District and Executive Director of the Daly City Redevelopment Agency.

During her thirty-year career in local government, Ms. Martel has held executive management positions with several California municipalities including the cities of Inglewood, South San Francisco and Daly City, where she served as Assistant City Manager from 1995 to 2001. In 2001, she was appointed by then Mayor Willie L. Brown to serve as the General Manager of the San Francisco Public Utilities Commission with responsibility for managing the Hetch Hetchy water delivery system which serves 2.4 million people in the Bay Area and the sewer and power systems serving the City and County of San Francisco.

Ms. Martel's community service activities include work as a board member and volunteer for a number of non- profit boards, among them the Family Service Agency of San Mateo County, Habitat for Humanity, Rebuilding Together Peninsula and the International Museum of Women. She was also an appointed Trustee of the San Francisco Employees Retirement System, serving as both President and Vice-President of the City's pension fund board. Ms. Martel was elected by her professional peers as a regional Vice-President of the International City/County Management Association, the premier local government leadership and management organization. KQED Public Broadcasting and Kaiser Permanente have honored Ms. Martel by selecting her as a Latino Heritage Month Local Herof or her outstanding contributions and commitment to community service.

TheSanFrancisco Business Times has acknowledged her professional accomplishments by naming her one of the 100 Most Influential Business Women in the Bay Area and has also cited her among the Top 100 Women Business Leaders in the Bay Area.

A graduate of the University of Southern California, Martel holds a bachelor's of science degree in public affairs and a master's degree in public administration.

Daro Mott, M.P.A., M.U.P., is an experienced and passionate practitioner of performance excellence and specializes in the practical application of internal management consulting in local government. He currently serves as Louisville Metro Government's lead internal management consultant in the capacity of Chief of Performance Improvement. He co-authored a book entitled, Coaching (Six Sigma) Green Belts for Sustainable Success, which the American Society for Quality published in May of 2015. He is the author of numerous articles and is a certified Project Management Professional, Six Sigma Black Belt, Lean Leader and advocate for validated management practices.

Mr. Mott operationalized LouieStat, a data-driven performance leadership strategy into more than 24 different government agencies, trained hundreds of employees in continuous improvement methodologies, implemented an applied six sigma and project management program and led numerous cost saving and efficiency projects. Mr. Mott holds an undergraduate degree from Yale University and two graduate degree from the University of Louisville.

Ramiro J. Inguanzo is currently the Assistant Village Manager for Bal Harbour Village, Florida where he assists in the day-to-day management of this coastal community in Miami-Dade County, including serving as the Director of Tourism/Economic Development/Communications and Human Resources and assisting and guiding the Police, Code Compliance, and Building functions of the Village.

From 2012 to early 2015, Ramiro served as the Senior Advisor to the College President at Miami Dade College, the largest and most diverse institution of higher education in the United States. In this role, he oversaw government and community relations for the College. Previously at Miami Dade College, Ramiro served as the Assistant Dean of Students from 1994 to 1996 where his administrative duties included managing the delivery of student services of and coordinating efforts to assist students in preparing for and succeeding in college. He also has taught as an Adjunct Professor at the College since 2005 teaching courses in Federal, State and Local Government.

Ramiro holds a Bachelor of Science degree in Political Science/Communication and a Master's degree in Public Administration from the Florida State University in Tallahassee, Florida. In addition, he is a certified Florida Public Sector Labor Relations Professional (2010); a graduate of the University of Virginia, Darden School of Business, Senior Executive Institute (2008); a graduate of the International City/County Management Association (ICMA) Leadership ICMA Program (2008); and a graduate of the Florida International University, Academy for Strategic Management (2004).

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From 2001 to 2012, Ramiro served as the Chief of Staff to the City Manager and Director of Human Resources/Labor Relations for the City of Miami Beach, Florida and was part of the executive team responsible for providing executive level leadership and guidance to the nearly 2,000 employees of the city, providing recommendations to the Mayor and City Commission and implementing policy directives in an efficient and effective manner. As the Director of Human Resources and Labor Relations, he was responsible for administering and leading all of the city's personnel related activities, including the areas of recruitment, testing, compensation, benefits, risk management, employee relations and labor relations. In 2009, Ramiro served as the city's chief negotiator for all the union contract negotiations which collectively yielded approximately \$15 million in concessions and savings to the City of Miami Beach.

From 1996 to 2001, Ramiro was the Director of Leadership Development at the Council for Excellence in Government in Washington, D.C. where he coordinated leadership development programs for senior level managers in the federal government and assisted federal agencies with organizational development efforts and human resources management.

Ramiro has also worked as a legislative fellow for Florida House of Representatives where he researched, evaluated and tracked proposed legislation. Ramiro was appointed, twice, by Florida's former Governor Lawton Chiles to serve as a member of Florida's Postsecondary Education Planning Commission, the state board responsible for making policy recommendations to the Florida Board of Education and state Legislature on issues pertaining to higher education. During his tenure as a member, Ramiro led the initiative to implement service learning programs in Florida's higher education curriculums.

From 2006 to 2008, Ramiro served as the president of the Miami-Dade City/County Management Association (MDCCMA), a professional organization that brings together the City Managers, Assistant City Managers, and other management from all municipalities throughout Miami-Dade County.

From 2007 to 2012, Ramiro served as a board member of the South Florida Workforce Investment Board, which is responsible for initiating state and federally funded workforce development programs in Miami-Dade and Monroe counties and assisting employers and job seekers with employment and training to assist dislocated workers and individuals in transition.

In September 2015, Ramiro was appointed by the Miami-Dade County Mayor to serve on the Mayor's Safer People, Safer Streets Task Force, whose mission is to identify effective legislative, educational, planning, engineering and enforcement steps necessary to achieve the goal of a safer, more inviting environment for pedestrians, cyclists, transit users, and motorists throughout Miami-Dade County. Ramiro also currently serves as a member of the Miami-Dade County Neat Streets Miami / Community Image Advisory Board, a county-wide board dedicated to the maintenance and beautification of transportation gateways, corridors and transit connections throughout the County.

Ramiro holds a Bachelor of Science degree in Political Science/Communication and a Master's degree in Public Administration from the Florida State University in Tallahassee, Florida. In addition, he is a certified Florida Public Sector Labor Relations Professional (2010); a graduate of the University of Virginia, Darden School of Business, Senior Executive Institute (2008); a graduate of the International City/County Management Association (ICMA) Leadership ICMA Program (2008); and a graduate of the Florida International University, Academy for Strategic Management (2004).

Samantha currently works for the City of Phoenix as Operations Manager for the Solid Waste Division in the Public Works Department. She previously served in the City Manager's Office supporting the City Manager directly as a Management Assistant where she oversaw several special projects as assigned by the City Manager, oversaw the City Manager's Office budget of \$2.6 million, led interdepartmental projects on behalf of the City Manager, and solved resident inquiries that were directed to the City Manager.

Sam began her career with the City of Phoenix as a Management Intern, rotating through three different departments, then moved on to the Public Works Solid Waste Division in two different roles. She is a Phoenix Hispanic Network board member, serving as the Board Treasurer, and is the Special Events, Marketing, and Communications Subcommittee Chair.

Prior to joining the City of Phoenix, Sam studied International Relations and Portuguese at the University of California, Davis and received her Master's Degree in Public Administration from San Jose State University. She has also worked for the cities of Mountain View and Campbell located in California, as well as with a nonprofit focused on providing service to adults with developmental disabilities.

When she is not nerding out at work, Sam is likely at the gym, doing some outdoorsy thing, cuddling up with a good book, or dreaming of the day when she finally adopts a canine friend.

I currently serve as the City Administrator for the City of Issaquah, WA (36,000 residents). Before moving to Issaquah, I lived in Wyoming, Ohio, (8,300). In 2013, I was elected as a ICMA Vice President - West Coast and term ended in 2016. I have appreciated the opportunity to serve in a variety of volunteer positions with ICMA. I have also served as the President of the Ohio City Management Association and on the Board of the OCMA for several years from 2005 to 2010. I also co-chaired the 2015 ICMA Conference Host Committee with Doug Schulze, City Manager of Bainbridge Island.

Paulina Martínez currently works for the City of Evanston, in Illinois, as the Assistant to the City Manager. In this role, Paulina divides her time between the City Manager's office and the Economic Development department. Among Paulina's responsibilities are managing City Council communications, special projects, acting as a liaison between the City and seven business districts and organizations, including the Evanston Latinx Business Alliance, of which she is a founding member, and more. Prior to joining the City of Evanston, Paulina completed a two-year fellowship with World Business Chicago, the leading economic development agency in the City of Chicago, while completing her M.A. in Urban Planning and Policy with a concentration in economic development at the University of Illinois at Chicago. In her free time, Paulina loves to watch fútbol, watch Impractical Jokers, workout, and hang out with her family.

Maria De Leon has 26 years of experience in local government. She was appointed Director of the Recreation Department for the City of Gilroy in January 2011. Prior to this appointment, Maria has held management positions with the City of Hollister and the City of San Jose to include Redevelopment Project Coordinator, Planning Manager, Community Services Supervisor and Recreation Superintendent. Maria's background and experience includes community organizing, neighborhood revitalization, planning and land use implementation, public administration and leadership development.

Prior to her municipal experience, Maria worked with non-profit agencies to include the Mexican American Community Services Agency, Inc. (MACSA) and Youth Employment Services, where her responsibilities encompassed public relations, grant writing, and job readiness efforts.

Maria has a Bachelor of Art degree from San Jose State University in Public Relations and a Minor in Sociology, along with a Planning and Land Use Certificate from UC Davis.

James Vega serves as the Assistant to the City Manager for the City of Ojai in Southern California. James focuses on human resources, risk management, budget, and special projects for the City. James is also currently serving as the Interim Community Development Director. James previously worked for the City of Oxnard as a Management Analyst in the City Manager's Office. James has been an active member of the California state bar since January 2013, and previously practiced civil litigation, with an emphasis in insurance subrogation. James graduated Magna Cum Laude from Cal State University Channel Islands, and earned his Juris Doctorate from the Santa Barbara College of Law. James spends free time with his wife Alexis and pet pig, Clifford

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